

From: [Fred Kenimer](#)
To: [Travis Hatten](#); [Douglas Graham](#)
Cc: [Chris Karr](#); [Christian Mitchey](#)
Subject: RE: 6.5 BRS (URGENT)
Date: Thursday, September 12, 2024 10:45:19 AM
Attachments: [EST-B1068083.pdf](#)
Importance: High

Thanks Travis and Doug – Just wanting to get this over to you while we still have time to action things today. Details (slight variation to previous thought) below...

- I've added filters since I wasn't sure if you've been successful with Axiom directly yet. (I have these in stock but if you've already got them coming from Axiom, we can go back to "Plan A")
- TeraValve instead of Thompson Valve (OK'd per Travis' email this morning)
- Ball Valve per request
- BRS Reclaimer Screen Knobs (not in stock – will have to ship separately)
- Comment line to explain that there is still more credit coming (to come off a current / future invoice)
- Discount line to reflect agreed solution for making GIC whole
- Comment / question on freight – please let me know what level of service you'd like and what account # (assumed FedEx as used previously)

Lastly, please look at the "Ship to" address. Is this correct? Once all above are confirmed (assuming I can hear within the next hour) we can get this out the door tonight.

Please keep in touch. Many thanks, and...

All the best

Regards,

Fred Kenimer
Technical Product Manager
Fred.Kenimer@blastone.com



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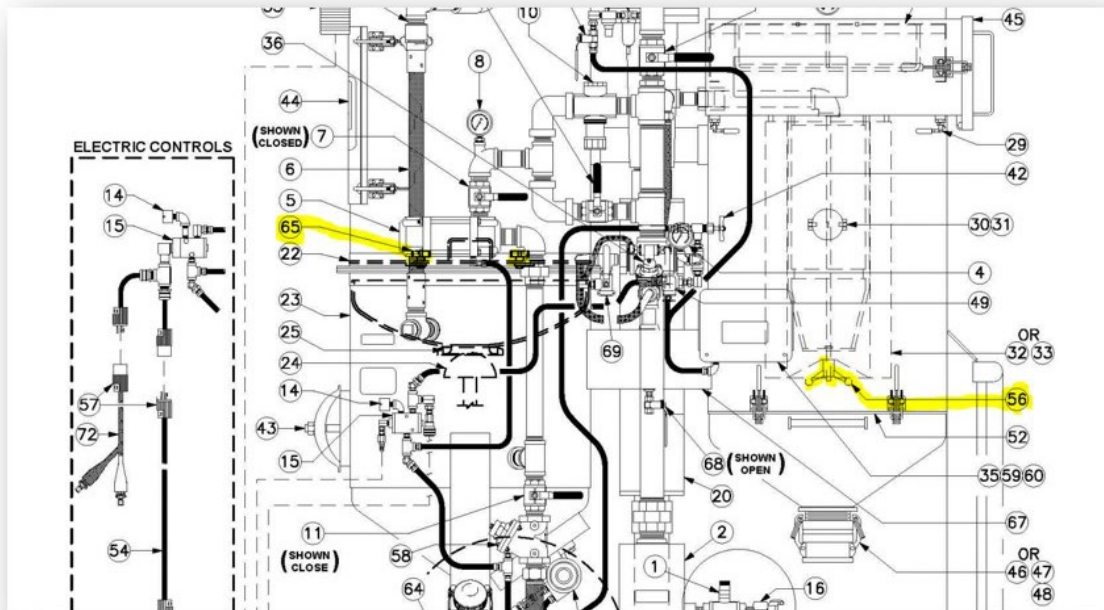
From: Travis Hatten <thatten@paintalaska.com>
Sent: Thursday, September 12, 2024 11:46 AM
To: Fred Kenimer <Fred.Kenimer@blastone.com>; Douglas Graham <dgraham@paintalaska.com>
Cc: Chris Karr <chris@paintalaska.com>; Christian Mitchey <cmitchey@paintalaska.com>
Subject: Re: 6.5 BRS

Morning Fred Travis here I just talked with Doug and yes please upgrade to Terra valve and yes to part 65 for screen wing nuts

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From: Fred Kenimer <Fred.Kenimer@blastone.com>
Sent: Thursday, September 12, 2024 4:47:58 AM
To: Douglas Graham <dgraham@paintalaska.com>
Cc: Chris Karr <chris@paintalaska.com>; Christian Mitchey <cmitchey@paintalaska.com>; Travis Hatten <thatten@paintalaska.com>
Subject: RE: 6.5 BRS

Doug – can I get it confirmed which of the highlighted part #'s below for the wing-nuts you are referring to?...



Descriptions as follows:

	8031-000-44	Vacuum workhead insert sleeve, 3" lg.
	8031-000-45	Vacuum workhead insert sleeve, 4" lg.
51	5000-XXX	Blast nozzle (specify size)
52	8031-000-69	BRS 2.0 dust collector head gasket
	8031-000-03	BRS 3.5/6.5 dust collector head gasket
53	4212-011	K.C. nipple, 3"
54	4215-xxx	Nozzle holder (specify size)
	4104-40x-0x	Blast hose (specify size and length)
	4213-4xx	Hose coupling (specify size)
*	7074-xxx	Extension Cord (specify length)
55	8407-000-43	Blowdown flow control nipple #4 (1/4" orifice)
56	8031-000-27	BRS wingnut
57	4224-300-02	Quick connect plug, 1/4"
	4224-301-02	Quick connect socket, 1/4"
*	7109-301	Male Plug, 3-prong twist-lock
*	7109-300	Female connector, 3-prong twist-lock
58	2123-107	Automatic air valve, n.c. 1-1/4"
59	8031-000-18	BRS pulse air pneumatic oscillator (See Secion 9.3)
60	2229-000	Control valve, pneumatic (See section 9.3 & 9.4)
61		
62	4100-501	Twinline hose assembly, 55 ft
63		
64	4214-107	Threaded coupling, 1-1/4" with gasket
65	8031-000-42	BRS vessel screen knob
66		

Also, for the new BV and metering valve (snip below) do you have any objection if we upgrade the metering valve from a *Thompson Valve II* to a

TeraValve?



Finally, please let me know if you run into any snags with Axxiom for the filter. I can't promise anything better than what they can do, but we'll do the best we can.

Many thanks, and...

All the best

Regards,

Fred Kenimer
Technical Product Manager
Fred.Kenimer@blastone.com



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From: Douglas Graham <dgraham@paintalaska.com>

Sent: Tuesday, September 10, 2024 5:31 PM

To: Fred Kenimer <Fred.Kenimer@blastone.com>

Cc: Chris Karr <chris@paintalaska.com>; Christian Mitchey <cmitchey@paintalaska.com>; Travis Hatten <thatten@paintalaska.com>

Subject: RE: 6.5 BRS

Fred, I'm not an opportunist. I'm an honest businessman before a Holy God - He abhors dishonest scales (Proverbs 11:1).

We just want to be made whole.

- Cover hours of repair: 10ea at \$148
- New filters (and I'd like a second set that we'll pay for)
- New BV and Metering Valve
- 3ea missing wingnuts for media screen center cover plate

Do this and we'll be whole.

Douglas R. Graham, COO
AMPP Level III Coatings Inspector-Instructor #9944

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FAIRBANKS ** ANCHORAGE ** TACOMA



From: Fred Kenimer <Fred.Kenimer@blastone.com>
Sent: Tuesday, September 10, 2024 12:43 PM
To: Douglas Graham <dgraham@paintalaska.com>
Subject: RE: 6.5 BRS

Doug – I’m flabbergasted! You have 100% reason to be disappointed (as do I). You certainly won’t find me attempting to defend an untenable position – you have picture proof! I’ll deal with the “what went wrong” stuff on this end but, first, I need to take care of you.

What will make you a raving fan of BlastOne? You have the gamut of 100% return/refund to an allowance to deal with the time and hassles for the labor you’ve expended, to anywhere in between.

The written feedback you’ve provided thus far is invaluable – I just need that last bit of input of what can be done to close out a poor situation on a positive note.

Please let me know and we will action accordingly. Thanks for communicating in a very respectful tone and tenor – I trust you feel similarly by this reply.

Lastly, I don’t mean to reply by email to eliminate verbal communication. Please feel absolutely at liberty to call, or let me know if and when I should call you. Happy to talk anytime.

Very sincerely

Regards,

Fred Kenimer
Technical Product Manager
Fred.Kenimer@blastone.com



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From: Douglas Graham <dgraham@paintalaska.com>
Sent: Tuesday, September 10, 2024 4:14 PM
To: Fred Kenimer <Fred.Kenimer@blastone.com>
Subject: 6.5 BRS

Hello Fred. Want to provide some feedback on the 6.5 BRS purchased from Blast One this early summer.

You’ll recall that it missed the turbine blasting project mobilization deadline - the project that we initially bought it for. Hence we put it in storage for future need, which has arrived. We put the BRS in our shop on Friday for inspection and testing.

During testing, the metering valve wasn’t operating normally. We discovered the the bottom of the pot, the ball valve and metering valve was plugged with broken glass, gravel, and these gray shards (see picture)

The ball valve stem had been damaged by the material and handle was stripped.

Furthermore, the fill-screen on the top of the pot was about 50% plugged with glass and broken grey shards of glass-like material trapped in the punch plate holes.

We took a center punch and cleaned out every hole in the screen. This was time consuming.

We replaced the BV and disassembled the metering valve and cleaned / inspected. The same deleterious material and plugged the plunger packing.

We spent most of the day Monday diagnosing and repairing, and when complete the machine appeared to operate normally.

Furthermore and of greater concern, the dust collector is contaminated with somebody else's dust; the upper HEPA filter is missing, and the main filter is filthy, and the collector body is significantly contaminated.

We don't own the custody chain on this dust and we don't know what it contains... Should we be concerned? LEAD, PCB's?

Whoever told you this machine had been inspected and was operable lied to you.

During the purchase sequence, much was made by BlastOne about getting this machine into their possession, inspecting it, and making sure it was ready for operation before it left the California facility.

I now see it as good fortune for Blast One that the shipping was delayed. If you guys would've sent the machine and it came on a project in this condition the shit would've hit the fan.

I'm now relieved it missed the project deadline and wasn't placed, or attempted to be placed into service.

Douglas R Graham, COO / QCM
NACE III Coating Inspector #9944

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